

Satisfaction Survey

On a scale of 1 to 10 where 10 is very satisfied and 1 is totally dissatisfied please answer the following questions relating to:

Project: BROCK HOUSE CHILDRENS CENTRE

Date: SEPTEMBER 2016

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|--|-----|---------------------------------|
| Q1. How satisfied are you with the product(s) quality (specification). | Q1 | <input type="text" value="8"/> |
| Q2. How satisfied are you with the overall project quality. | Q2 | <input type="text" value="9"/> |
| Q3. How satisfied are you with the project cost (or value for money). <i>500</i> | Q3 | <input type="text"/> |
| Q4. How satisfied are you with the timeliness of delivery of the overall project. | Q4 | <input type="text" value="9"/> |
| Q5. How satisfied are you with the levels of communication. | Q5 | <input type="text" value="10"/> |
| Q6. How satisfied are you with the level of defects (defect free) at handover. | Q6 | <input type="text" value="9"/> |
| Q7. How safely do you think the project was managed. | Q7 | <input type="text" value="10"/> |
| Q8. How environmentally friendly did you think our performance was. | Q8 | <input type="text" value="9"/> |
| Q9. How do you rate the handover documentation and procedure. | Q9 | <input type="text" value="10"/> |
| Q10. What is your overall satisfaction score for Pearce. (Would you use us again) - <i>yes</i> | Q10 | <input type="text" value="9"/> |

Any other comments about our performance:

We were very happy and satisfied with Pearce Construction, in particular we wanted to mention Peter Hamley, who has been so helpful. We would highly recommend Pearce construction.

Signature: *D. Hunt*

Date: 5.10.16.

Role: (if applicable) Nursery Director.